



## The Environmental Commission of Trinidad and Tobago

### Mediation Questionnaire 2005 (Parties)

Thank you for your participation in Mediation at the Environmental Commission. We would appreciate a few minutes of your time in completing this questionnaire in order to help us assess and improve Mediation at the Commission.

Responses will be used in a statistical evaluation and will remain anonymous. If at any time, there is not sufficient space to complete any response, please feel free to continue on the back of the page or on a separate sheet of paper.

---

**1. In this matter I was represented by:**

A lawyer

Myself

Other: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**2. Have you previously participated in Mediation at the Environmental Commission?**

Never  Once  More than once

**3. Have you previously participated in a Hearing before the Commission?**

Never  Once  More than once

**4. Please answer the following questions about the Mediation session(s):**

**(a) I understood what would be involved in the Mediation session before attending.**

Yes   Somewhat

**(b) The person conducting the Mediation session adequately explained the Mediation process.**

Yes  No  Somewhat

**(c) Mediation was a good approach in dealing with this case.**

Yes  No  Somewhat

**(d) The issues in this case were sufficiently explored through the Mediation process.**

Yes  No  Somewhat

**(e) I felt that my concerns were heard.**

Yes  No  Somewhat

**(f) The Mediation process revealed facts which helped me move towards settlement.**

Yes  No  Somewhat

**(g) Overall, I was satisfied with the process.**

Yes  No  Somewhat

**(h) The other party attempted to resolve our differences during the Mediation session.**

Yes  No  Somewhat

**(i) I felt like an equal participant in the Mediation session.**

Yes  No  Somewhat

The other Party/Parties

My lawyer/representative

**(j) I was satisfied with the outcome of the Mediation session.**

Yes  No  Somewhat

Other (please specify): \_\_\_\_\_  
\_\_\_\_\_

**5. Would you choose Mediation services if you were involved in a future case with the Commission?**

Yes  No  Somewhat

**9. If the Mediation did not result in full or partial settlement, please answer the following questions:**

(a) Even though the Mediation session did not result in a settlement, I gained a better understanding of the other Party's point of view.

Yes  No  Somewhat

(b) Mediation was a good approach in dealing with this case.

Yes  No  Somewhat

(c) The Mediation process provided a good settlement opportunity.

Yes  No  Somewhat

**6. What would have made your Mediation experience better?**

The person conducting the Mediation should have participated more

The person conducting the Mediation should have participated less

There should have been more private Meetings

There should have been fewer private Meetings

More information on the facts

More information on the law

More information about the Mediation

Other: \_\_\_\_\_

**10. Which of the following reasons played an important role in a settlement not being reached?**

Not enough time

Disagreement as to the facts

\_\_\_\_\_

**7. Did you feel pressured to settle?**

Yes  No  Somewhat

**. If yes, where did these pressures originate?**

The person conducting the Mediation session

- Disagreement as to the law
- The person conducting the Mediation could have been more helpful
- The other side was uncooperative  
Lack of information
- Other (please specify): \_\_\_\_\_

**11. If the Mediation session resulted in full or partial settlement, please answer the following questions:**

(a) I was satisfied with the settlement reached

Yes  No  Somewhat

(b) I gained a better understanding of the other Party's point of view.

Yes  No  Somewhat

**12. Was there anything that could have been done differently which would have helped the Parties to reach a settlement?**

Yes  No  Unsure

**13. If yes, please explain:** \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

If you have any further comments please set them out below:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

***Please return to:***

The Registrar  
Environmental Commission  
E.F. 'Telly' Paul Building  
Corner of St Vincent and New Streets  
Port of Spain

or fax it to: (6) 627 - 071

We thank you for taking the time to complete this questionnaire. It will help us in our ongoing

email: [info@ttenvironmentalcommission.org](mailto:info@ttenvironmentalcommission.org)  
website: [www.ttenvironmentalcommission.org](http://www.ttenvironmentalcommission.org)

evaluation of the Mediation services of the  
Environmental Commission.